Integrating the patient and caregiver voice in the context of pediatric, adolescent, and young adult care: A family-centered approach.
[Amid the enthusiasm for family-centred care (FCC) in the pediatric setting, opportunities have been identified to operationalize the engagement of pediatric, adolescent and young adult patients and their caregivers into decision making that translates not only to their healthcare, but also to the context in which care is provided, as well as the research informing their care.]
Freely available online

Analysis of the profile, characteristics, patient experience and community value of community hospitals: a multimethod study.
[Community hospitals are generally highly valued by their local communities and provide local intermediate care services, delivered through an embedded, relational model of care, generating deep feelings of reassurance and attachment.]
Freely available online

Citizens’ juries can bring public voices on overdiagnosis into policy making.

Does listening to music preoperatively reduce anxiety? An evidence-based practice process for novice researchers.
[This article discusses the development of a clinical research question, the execution of a systematic literature search strategy, and the critical appraisal of a selected article. It demonstrates an evidence-based review process used by nurses to critique and evaluate the evidence used to support their work. The learning experience identified the many facets of a research study that need to be considered to ascertain the validity of the results, and their relevance to clinical practice.]
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How is patient involvement measured in patient centeredness scales for health
professionals? A systematic review of their measurement properties and content.
[The aim of this study was to explore the measurement properties of patient centeredness scales and their content with a special focus on patient involvement, and assess whether and how they can be used for quality improvement.]

How physicians make sense of their experience of being involved in hospital users’ complaints and the associated mediation.
[The growing interest in hospital users' complaints appears to be consistent with recent changes in health care, which considers the patient's voice a valuable information source to improve health care. Based on the assumption that the clinicians' lived experience is an essential element of health care and to neglect it may have serious consequences, this study aimed to explore how physicians experience hospital users' complaints and the associated mediation process.]

Maximising the impact of patient reported outcome assessment for patients and society.
Calvert M. BMJ 2019;364:k5267.

Moving beyond the individual: Occupational therapists' multi-layered work with communities.
[From a study that aimed to describe the practice process of occupational therapists working in community development, this article presents key findings regarding how occupational therapists described their work with individuals and communities, providing a conceptualization of how to situate their work with individuals within a broad community context.]

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Patient participation in inpatient ward rounds on acute inpatient medical wards: a descriptive study
[Conclusions: Participation in ward rounds was similar for patients irrespective of control preference. This study demonstrates the need to better understand clinician roles in supporting strategies that promote patient participation in day-to-day hospital care.]
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Patients’ perspectives on opt-out consent for observational research: systematic review and focus group.
[Observational research is increasingly important in clinical decision-making. Opt-out consent has been proposed as a more practical way to obtain participants' consent for such research. The authors evaluated patients' views on opt-out consent for observational research by identifying perceived benefits and barriers. The main reported barriers to opt-out consent are concerns regarding privacy and the sharing of data with third parties.]
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**Poor communication and an opaque complaints process.**
[The author discusses a recent report commissioned by NHS Resolution on what motivates patients to sue the NHS when things go wrong with their care and treatment.]
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**Scaffolding our systems? Patients and families ‘reaching in’, [Editorial]**
[Redley and colleagues’ study suggests that involving patients in their care can be challenging, even when patients express a preference for involvement...]
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**Taking the temperature of patient safety in the NHS.**
[The author reflects on the Care Quality Commission’s assessment of the state of services in England, and the issues around regulating compliance with the duty of candour.]
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**Books**

*New book(s) from the Library and Knowledge Service. Call into your nearest library or contact me for more information.*

**Exercise-based interventions for mental illness: physical activity as part of clinical treatment.**
[E-book providing detailed, practical strategies for developing, implementing and evaluating physical activity-based interventions for people with mental illness. The book covers exercise strategies specifically tailored for common mental illnesses, such as depression, schizophrenia, bipolar disorder, and more. Each chapter presents an overview of the illness psychopathology, a rationale for using a physical activity intervention, an overview of the evidence and instructions on implementation.]
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**Events**

*You may be interested in this (these) forthcoming event(s):*

**How to reinvent primary care from the bottom up: engaging communities.**
[Inaugural BSMS lecture with Professor Harm van Marwijk. Professor van Marwijk will present how his Dutch experiences and the concept of connectedness can help us to deal with the current sense of crisis in primary care. This free lecture will be followed by a networking reception.]
University of Brighton
From: 6th March, 2019 6:30pm [https://www.bsms.ac.uk/about/events/2019/03-06-how-to-](https://www.bsms.ac.uk/about/events/2019/03-06-how-to-)*
Evidence Searches

**Environmental and societal impact of cigarette smoking.**
Carried out by Lisa Burscheidt from Aubrey Keep on 1/2/2019
[Research from Imperial College on environmental impact seems comprehensive. Several reports on extend of child labour in tobacco industry, smuggling, law enforcement and healthcare costs.]
*Available with an NHS OpenAthens password*

Guidelines

*The following new guidance has recently been published:*

**Patient experience improvement framework.**
NHS Improvement; 2018.
https://improvement.nhs.uk/resources/patient-experience-improvement-framework/
[An evidence-based framework centred around Care Quality Commission key themes to enable board and senior teams in providers to continuously improve the experience of patients.]
*Freely available online*

Reports

*The following report(s) may be of interest:*

**Participation: its impact on services and the people who use them.**
Institute for Research and Innovation in Social Services (IRISS); 2019.
[This research found that the impact of using participation approaches within health and social care was positive overall, where most projects reported either improved health or economic outcomes, but only a few reported improved social outcomes. It concludes that co-production methods such as peer support, volunteering and co-delivery of services were beneficial, particularly for the more efficient use of services and cost savings.]
*Freely available online*

**Patients’ views on making best use of GP premises**
The Patient's Association; 2019.
This Bulletin was created by Sian Hudson of NHS East Dorset Knowledge and Library Service

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