Articles

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**Does hospital competition improve efficiency? The effect of the patient choice reform in England.**
[We use the 2006 relaxation of constraints on patient choice of hospital in the English NHS to investigate the effect of hospital competition on dimensions of efficiency including indicators of resource management (admissions per bed, bed occupancy rate, proportion of day cases, and cancelled elective operations) and costs (reference cost index for overall and elective activity, cleaning services costs, laundry and linen costs).]

**Measuring patient trust: Comparing measures from a survey and an economic experiment.**
[Despite its importance in health care, empirical evidence on patient trust is limited. This is likely because, as with many complex concepts, trust is difficult to measure. This study measured patient trust in health care providers in a sample of 667 patients in Senegal. Two instruments were used to measure patient trust in providers: a survey questionnaire and an incentivised behavioural economic experiment—a "trust game." ]

**Patient satisfaction with a hospital-in-the-home service.**
[Key point:
The demands on acute hospital and community service are growing, due, in part, to an ageing population that requires management of long-term conditions; Hospital in the home is a viable alternative model of care; Patients seem to prefer being treated in their own home, and felt safe receiving treatment at home; The duration of the hospital-in-the-home visit is an important aspect for patients.]

**Self care interventions to advance health and wellbeing: a conceptual framework to inform normative guidance.**
Narasimhan M. *BMJ* 2019;365:l688.

**Stakeholder involvement in systematic reviews: a scoping review.**
Pollock A. *Systematic Reviews* 2018;7:208.
[There is increasing recognition that it is good practice to involve stakeholders (meaning patients, the public, health professionals and others) in systematic reviews, but limited evidence about
how best to do this. We aimed to document the evidence-base relating to stakeholder involvement in systematic reviews and to use this evidence to describe how stakeholders have been involved in systematic reviews.]

*Freely available online*

**Reports**

*The following report(s) may be of interest:*

**Communication problems are top of patients' concerns about hospital care.**
NIHR Dissemination Centre; 2019.  
https://discover.dc.nih.ac.uk/content/signal-000758/communication-problems-are-top-of-patients-concerns-about-hospital-care  
[NIHR Signal. Patients have different concerns from clinicians when asked about problems with their care, and may identify preventable safety issues. When trained volunteers surveyed 2,471 patients from three NHS Trusts in England, 23% of patients identified concerns about their care. The biggest category of concerns related to communication, with staffing issues and ward environment the next most common and safety issues.]

*Freely available online*

**Delivering research for all: expectations and aspirations for the NHS in England**
Royal College of Physicians (RCP); 2019.  
https://www.rcplondon.ac.uk/guidelines-policy/delivering-research-all-expectations-and-aspirations-nhs-england  
[Every clinician working in the NHS should be supported to become research active. High-quality research in the NHS is everyone’s responsibility and a core part of clinical care. The policy statement calls on trusts, inter alia, to use job planning to protect time for clinical research, including within the direct clinical care programmed activities]  
*Freely available online*

**Websites**

*The following website(s) may be of interest:*

**Seeking your views on online access to evidence, journal articles and research in NHS England.**  
https://www.surveymonkey.co.uk/r/LKSuserneeds  
[Health Education England is conducting research to inform improvements in the way you access knowledge and evidence. We have identified a range of user needs and would like to know whether you share these needs, and if so, how important they are to you. Please complete this five minute survey to tell us what you think. ]  
*Freely available online*
This Bulletin was created by Sian Hudson of NHS East Dorset Knowledge and Library Service

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