Innovation

‘Light in dark places’: exploring qualitative data from a longitudinal study using creative arts as a form of social prescribing.

Redmond, Mark et al. Arts & Health; Oct 2019; 11 (3): 232-245

The evidence suggests that arts-based referral programmes, have a range of benefits for participants that may not have been fully appreciated.

Effective partnerships with primary care are supporting improved patient outcomes

Oxford AHSN Special Edition Newsletter: Primary care Autumn 2019

Demonstrates improvements in primary care including medicine safety, point of care diagnostics and helping patients sleep better.

Course Corrections: How Health Care Innovators Learn from Setbacks to Achieve Success

The Commonwealth Fund 10 September 2019

This report examines new models for delivering and paying for health care to better serve vulnerable patients and those at risk of developing health problems.

Acceptability of the BATHE technique amongst GPs and frequently attending patients in primary care: a nested qualitative study.

Thomas, Clare et al. BMC Family Practice; Dec 2019; 20 (121)

The study suggests that using BATHE is both acceptable and beneficial but also highlighted some of the difficulties GPs had incorporating BATHE into routine practice. Strategies to reduce these difficulties are needed before the extent of the potential benefits of BATHE can be fully assessed.

Investigation of the demand for a 7-day (extended access) primary care service: an observational study from pilot schemes in England.

Whittaker, William et al. BMI open; Sep 2019; 9 (9): e028138

There is spare capacity in the extended access service, particularly on Sundays, suggesting reconfigurations of the service may be needed to improve efficiency of delivering the service. Patient demographics suggest the service is used by a relatively younger population than core hour services. Patient demographics varied with the types of appointment provided, these findings may help healthcare providers improve usage by tailoring appointment provision to local populations.
Could automating tasks liberate general practice?

*Interview with Dr Matt Willis, The Health Foundation. 30.08.2019*

Dr Matt Willis leads a study exploring the potential for automation in primary care at the University of Oxford. He told us about the seven key areas where using technology could help practices and free up staff time.

**Negotiating commissioning pathways for the successful implementation of innovative health technology in primary care.**

*Maniatopoulos, Gregory et al. BMC health services research; Sep 2019; vol. 19 (no. 1); p. 648*

Innovative health technologies such as the diagnostic technology for peripheral arterial disease are commissioned in care pathways where the value of such technology is realised by care providers. Commissioning however is complex and involves high degrees of uncertainty. Recent developments in the new care models offer a unique opportunity for improved commissioning in primary care.

**Leadership**

**The Confident Practice Manager programme**

*PCC September 2019*

Designed with exactly future challenges of PCNs in mind, this course is aimed at those hoping to become tomorrow’s leaders in practice management and those who want to take their experience – and confidence – to the next level. For more information, take a look at the prospectus or contact enquiries@pcc-cic.org.uk

**Skill Mix & Workforce Planning**

**Impact of integrating pharmacists into primary care teams on health systems indicators: a systematic review**

*Benedict Hayhoe et al. Br J Gen Pract August 27, 2019 doi:10.3399/bjgp19X705461*

Integrating pharmacists into primary care may reduce GP workload and ED attendance. However, further higher quality studies are needed, including research to clarify the cost-effectiveness of the intervention and the long-term impact on health system outcomes.

*Contact the Library for a copy of this article*

**The influence of training experiences on career intentions of the future GP workforce: a qualitative study of new GPs in England.**

*Spooner, Sharon; Loverty, Louise; Checkland, Kath, British Journal of General Practice; Aug 2019; vol. 69 (no. 685)*

Strategies to attract and retain enough GPs to support delivery of comprehensive primary care should consider how doctors’ early career experiences influence their career intentions. A coherent plan is needed to improve their preparation and increase confidence that they can achieve a professionally satisfying, effective, and sustainable career in NHS general practice.
Role of advanced practitioners in primary care: a literature review.
Greenwood, Sarah. Nursing Times; Aug 2019; 115 (8):42-44
Pressures on primary care services are making it more difficult for patients to access to GP consultations. This literature review explored the role of advanced clinical practitioners in primary care to determine whether they could support over-stretched general practice teams. Available with and NHS Open Athens log in for eligible users

Telehealth

BBC launches 'digital wellbeing' Own It app for children
BBC News 18th September 2019
This App monitors how young people interact with friends and family online and through messaging apps. It uses AI to evaluate a child's mood so it can offer advice or encourage them to talk to trusted adults.

Technology-enabled care in practice: from apps to Skype.
Johnson, Kellie; Chambers, Chris; Corden-LePetit, Dena. Practice Nursing; Sep 2019; 30 (9):444-447
As the demand for consultations increases, technology-enabled care may provide a viable solution. Contact the Library for a copy of this article

EMIS cites ‘huge increase’ in patients registering for Patient Access
Digital Health 5th September 2019
According to EMIS, the Patient Access service has seen sign-ups increase from six million to eight million since the app was re-launched just over a year ago. EMIS said the increase reflected the growing trend of patients using online GP services to book appointments and repeat medications at local surgeries.

Acceptability, benefits, and challenges of video consulting: a qualitative study in primary care
People increasingly communicate online, using visual communication mediums such as Skype and FaceTime. Growing demands on primary care services mean that new ways of providing patient care are being considered. Video consultation (VC) over the internet is one option.

Comparing the content and quality of video, telephone, and face-to-face consultations: a non-randomised, quasi-experimental, exploratory study in UK primary care
Growing demands on primary care services have led to policymakers promoting video consultations (VCs) to replace routine face-to-face consultations (FTFCs) in general practice.

Digitally enabled primary care: the emperor’s new clothes?
The NHS Long Term Plan asserts that digitally enabled primary care will go ‘mainstream’ across the NHS and corresponding changes have been made to the new GP contract with all practices expected to offer online consultation by April 2020. But will digitally enabled primary care offer the solutions to the challenges facing general practice?

Artificial intelligence in primary care


There is continued uncertainty as to exactly what AI is. Given this confusion about definition, purpose, and potential, the RCGP has published an introductory report aimed at clarifying the position.

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