Innovation Bulletin July 2020

Articles

**Augmenting Evidence-Based Care With a Texting Mobile Interventionist: A Pilot Randomized Controlled Trial.**
[This study aimed to evaluate the feasibility and clinical utility of training intensive psychiatric community care team members to serve as "mobile interventionists" who engage patients in recovery-oriented texting exchanges. Exploratory posttreatment clinical effect estimations suggested greater reductions in the severity of paranoid thoughts and depression and improved illness management and recovery in the mobile interventionist group.]
*Freely available online*

**A care home innovation programme to reduce hospital admissions through COVID-19 lens.**
The Mental Elf; 2020.
https://www.nationalelfservice.net/social-care/nursing-homes/care-home-innovation-programme/
[Liz Sampson reviews a recent 4-year evaluation of the Care Home Innovation Programme (CHIP) aiming to reduce hospital admissions in older care home residents.]
*Freely available online*

Toolkit

**Commissioning for a better future: a starter for ten.**
Social Care Innovation Network; 2020.
[A framework for commissioning for the future that sets out how commissioning can practically support the development of asset-based areas. Sets out good practice examples and alternative approaches to commissioning care and support across England. Provides examples (with links) of how better outcomes have been achieved through alternative and positive approaches to commissioning.]
*Freely available online*

Report

**Commissioning out of hospital care services to reduce delays.**
Institute of Public Care, Oxford Brookes University; 2020.
https://ipc.brookes.ac.uk/publications/Out_of_hospital_care_to_reduce_delays.html
[This paper offers a structured approach to understanding demand, supply and impact of out of hospital care systems through a data collection template and proposition for a ‘model’ for describing the service elements which make up ‘intermediate care services’.]
*Freely available online*
A new era of digital leadership.
NHS Providers; 2020.
[This guide aims to help trust leaders build on the momentum made during Covid-19 and support NHS boards in leading their organisations into the next stage of digitisation. It includes a number of board-level case studies as well as key Covid-19 reflections and lessons from other sectors. It also sets out useful questions for board leaders as they reflect on their own digital leadership.]
Freely available online

Commissioning during COVID-19 and beyond.
Social Care Institute for Excellence (SCIE); 2020.
[This guide focuses on what we can learn from commissioning during the COVID-19 crisis. It discusses how commissioners can work in true partnership with citizens, providers and the community to resolve issues faced in social care and make positive outcomes a reality.]

Future Doctor: A co-created vision for the future clinical team.
Health Education England (HEE); 2020.
https://www.hee.nhs.uk/our-work/future-doctor
[COVID-19 illustrated how multi-professional working and adapting to local and patient needs is essential for providing high quality care. Our vision for the Future Doctor outlines how we can reform medical education so doctors better understand population needs, develop general skills and work effectively in multi-professional teams.]
Freely available online

One year on and one pandemic later: what’s happened to primary care networks and other forms of primary and community care collaboration?
NHS Confederation; 2020.
https://www.nhsconfed.org/resources/2020/07/one-year-on-and-one-pandemic-later
[One year has passed since the deadline for all GP practices to form PCNs. The interface between primary and community care has evolved in different ways across the country, and this is all true of the response to COVID-19. Here we revisit the range of partnerships that community service providers are forming with primary care colleagues, and the support that trusts can offer to PCNs specifically.]
Freely available online

Resuming health services during the Covid-19 pandemic: What can the NHS learn from other countries?
Nuffield Trust; 2020.
[This briefing looks at what approaches other countries around the world have taken to dealing with the pandemic. Covid-19 has tested the resilience of even the most well-prepared health systems, and a lot can be learnt by the NHS in how other countries are approaching their recovery. Looking across health systems internationally makes clear that the NHS has
not been alone in accelerating major system transformations to adapt to and move forward from the coronavirus.]

**Strategic health authorities and regions: lessons from history.**
Nuffield Trust; 2020.
[With NHS England and NHS Improvement now a single entity, having seven regional teams to carry out work on the ground, what can be learned from previous incarnations of the NHS that relied on regional bodies? A new report by Nigel Edwards and Helen Buckingham asks the people who were there to provide some much-needed lessons from recent history to apply to the present day.]

*Freely available online*

**The Dr Will Zoom You Now: getting the most out of the virtual health and care experience.**
National Voices; 2020.
[Remote consultations and the use of technology offer some great opportunities to make significant improvements to general practice, hospital outpatient and mental health appointments, but making the most of this opportunity means understanding the patient experience. This report was a rapid, qualitative research study designed to understand the patient experience of remote and virtual consultations. The project was led in partnership with Traverse and Healthwatch England.]

*Freely available online*

**The innovation lottery: Upgrading the spread of innovation in the NHS.**
Institute for Public Policy Research (IPPR); 2020.
https://www.ippr.org/research/publications/the-innovation-lottery
[This report argues that if the NHS were to match the performance of international peers in levels of innovation, it could prevent an estimated 20,000 avoidable deaths per year.]

*Freely available online*

**The road to renewal: five priorities for health and care.**
The King’s Fund; 2020.
[Covid-19 is the biggest challenge the health and care system has faced in living memory; it’s essential that lessons are learned from this experience. So how can the system build on this learning to bring about positive change and renewal? This long read sets out five priorities to help guide the approach to renewal across health and care.]

*Freely available online*

**Time to be Radical? The View from System Leaders on the Future of 'System by Default'.**
NHS Confederation; 2020.
https://www.nhsconfed.org/resources/2020/06/ics-network-time-to-be-radical

[The NHS Confederation’s ICS Network convened a joint session of sustainability and transformation partnership (STP) and integrated care system (ICS) leaders and independent chairs (‘system leaders’) in June 2020, to ask the question: ‘what next for system working?’ The network looked to assess which direction of travel systems themselves would like to see, as we begin to look beyond the emergency response to COVID-19 and towards a coherent future vision for system by default.]

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This Bulletin was created by Liz Wright of NHS East Dorset Knowledge and Library Service

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The joint campaign from CILIP and Health Education England
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