Articles

**Working From Home: Balancing Productivity and Well-Being.**
Mind Tools; 2020.
[https://www.mindtools.com/pages/article/working-from-home.htm](https://www.mindtools.com/pages/article/working-from-home.htm)
[In this article, we explore the possibilities offered by home working, and navigate a path through the pitfalls.]
*Freely available online*

**Assessing and reporting patient participation by means of patient preferences and experiences.**
[The Patient Preferences for Patient Participation (4Ps) is a new healthcare practice and research tool, comprising patients’ preferences as well as experiences. The 4Ps employs 12 items for the patient to conceptualise patient participation. The aim of this paper is to describe how the two perspectives of patient participation, namely preferences and experiences, can be combined to visualise and report preference-based patient participation.]

**Coproduction: when users define quality.**
[There are indications that interest in a concept called coproduction in healthcare is increasing. The core thesis is that by leveraging professional and end user collaboration, patients can be supported to contribute more to the management of their own conditions. This is especially true when dealing with long-term conditions, where supporting the person to learn how best to reduce the burden of both illness and treatment is an undisputed good…]

**Delivering exceptionally safe transitions of care to older people: a qualitative study of multidisciplinary staff perspectives.**
[Transitions of care are often risky, particularly for older people, and shorter hospital stays mean that patients can go home with ongoing care needs. Most previous research has focused on fundamental system flaws, however, care generally goes right far more often than it goes wrong. We explored staff perceptions of how high performing general practice and hospital specialty teams deliver safe transitional care to older people as they transition from hospital to home.]

**Implementation of a neighbourhood care model in a Scottish integrated context—views from patients.**
[There is a need to test new models of integrated health and social care, particularly due to increasing financial and epidemiological pressures on services. One critical component of testing new models is the acceptability to patients. Here, the aim was to understand the acceptability of a new model of care to patients by understanding their experience of being supported by a self-
managing, community-based, integrated, health and social care team.]
Freely available online

**Mobile technologies to support healthcare provider to healthcare provider communication and management of care.**
Gonçalves-Bradley DC. *Cochrane Database of Systematic Reviews* 2020;8:CD012927.
[OBJECTIVES: To assess the effects of mobile technologies versus usual care for supporting communication and consultations between healthcare providers on healthcare providers' performance, acceptability and satisfaction, healthcare use, patient health outcomes, acceptability and satisfaction, costs, and technical difficulties.]

**Patient experiences with technology enabled care across healthcare settings- a systematic review.**
[This review deepens the understanding of patients' experiences with technology enabled care solutions. Patients' experiences not only relate to the practical/technical element of the device or solution, but to how this impact on their everyday life. Patient participation in development and planned use of such solutions should be considered an integral part in healthcare quality initiatives.]

**Printed educational materials: effects on professional practice and healthcare outcomes.**
Giguère A. *Cochrane Database of Systematic Reviews* 2020;8:CD004398.
[OBJECTIVES: To assess the effect of printed educational materials (PEMs) on the practice of healthcare professionals and patient health outcomes. To explore the influence of some of the characteristics of the printed educational materials (e.g. source, content, format) on their effect on healthcare professionals' practice and patient health outcomes.]

**Report**

**Approaching the end of the Brexit transition: practical implications for the NHS.**
NHS Confederation; 2020.
[This briefing reviews the most recent government guidance and provides a checklist that covers the areas that may require additional preparations by the NHS. This includes advice to patients, changes to processes or systems, recruitment and retention planning, and ensuring continuity in areas such as research, funding and medicines and medical device supply.]
Freely available online

**Building back health and prosperity.**
Health Devolution Commission; 2020.
[This cross-party commission believes there is now a fundamental choice to be made between greater centralisation of NHS and social care services or a comprehensive health devolution approach that incorporates national entitlements and targets but embeds the delivery of an integrated NHS, social care and public health service within broader, powerful, democratically led...**
Pharmacy's role in primary care network multidisciplinary teams supporting care homes.
NHS Confederation; 2020.
[This briefing explores how pharmacy professionals are supporting care homes. It spotlights examples of collaborative working in local areas and provides top tips to support PCNs.] Freely available online

The calm before the storm? How primary care networks and mental health providers can prepare for rising demand for mental health services
NHS Confederation; 2020.
https://www.nhsconfed.org/resources/2020/08/the-calm-before-the-storm
[Joint briefing from the NHS Confederation’s Mental Health Network and PCN Network explores how PCNs and mental health service providers can work together to prepare for the expected surge in demand for mental health services.] Freely available online

The impact of Covid-19 on the use of digital technology in the NHS.
Nuffield Trust; 2020.
[The drive for the NHS to make better use of technology was underway before Covid-19, but the pandemic has accelerated things further. This briefing explores those recent digital changes in the health service, and what enabled them to happen.] Freely available online

We are the NHS: People Plan for 2020/2021 - action for us all.
https://www.england.nhs.uk/ournhspeople/
[This plan sets out practical actions for employers and systems, as well as the actions that NHS England and NHS Improvement and Health Education England will take, over the remainder of 2020/21.] Freely available online

Guideline

Community pharmacies: promoting health and wellbeing.
National Institute for Health and Care Excellence (NICE); 2020.
https://www.nice.org.uk/guidance/qs196
[This quality standard covers how community pharmacies can support the health and wellbeing of the local population. It describes high-quality care in priority areas for improvement. This quality
standard was developed before the coronavirus pandemic and is intended to support quality improvement as services return to normal.

Freely available online

Face-to-face or remote consultations: supporting you to make safe decisions about patient contact.
Chartered Society of Physiotherapy; 2020.
https://www.csp.org.uk/news/coronavirus/clinical-guidance/remote-or-face-face-consultations

[Guidance and advice on implementation from the Chartered Society of Physiotherapists. This framework provides you with a pathway to interpret national guidance and adhere to the legal, regulatory and professional requirements that govern safe physiotherapy practice.]

Freely available online

Professional Development

[In this free online event using the orthopaedic pathway in Calderdale and Huddersfield NHS Foundation Trust as a case study, we will explore in depth how the adoption and integration of technology can help NHS trusts deliver on elective surgeries that were postponed due to the Covid-19 outbreak. Register on website to attend.]

Online Event
Date: 15th September, 2020, 10:00am-11:00am

News

Procuring health and care apps through the Dynamic Purchasing System.
ORCHA; 2020.

[NHS London Procurement Partnership (NHS LPP) is offering support to procure safe, secure apps through its Health and Social Care Apps Dynamic Purchasing System (DPS). Developed in partnership with ORCHA, NHS LPP’s DPS allows NHS organisations to rapidly procure quality assured digital health solutions at scale.]

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